

# MAINTENANCE GUIDE

## Cleaning

- For general cleaning, use a dust mop or vacuum cleaner with the correct hard surface attachment – never a rotating brush, floor scrubbers, jet mops, buffers or similar products.
- The floor may be cleaned with a damp or wet mop / microfiber cloth and an appropriate laminate cleaner.
- Avoid using too much water and never pour the bucket of water / solution across the floor. Be sure to squeeze the water out of the mop before mopping, and rinse the mop frequently.
- The use of residential steam mops on this product is allowed. Use at lowest power with a suitable soft pad, and do not hold a steam mop on one spot for an extended period of time. Refer to the steam mop's manufacturer instructions for proper usage.
- Do not allow for moisture to remain on the floor for longer than 72 hours.
- Remove stains immediately with a well-wrung cloth. Worn-in stains are difficult to remove.
- Pet stains (including urine, feces and vomit from domestic cats or dogs) need to be cleaned within 24 hours.
- After washing always wipe dry with a micro fiber cloth until no more moisture is visible on the floor and allow your floor the time to dry.

## Protecting

- Never use wax on the floor.
- Never use abrasive agents, as those can affect the gloss layer.
- Place small carpets or rugs on high-traffic areas.
- Place doormats at exterior doors, to reduce the amount of dirt coming in.
- Place beige, felt floor protectors under chair and table legs. Do not use colored floor protectors.
- Avoid wearing damaged or worn stiletto heels.
- Place a protective mat under chairs with wheels. Place a protective dish under flowerpots.
- Do not drag heavy objects across the floor; lift them up to avoid scratches.
- Use floor protectors and furniture legs/castors with a large ground surface to limit the impact of heavy objects.
- Maintain a normal indoor relative humidity level between 40% and 65%. Use a humidifier, if necessary.

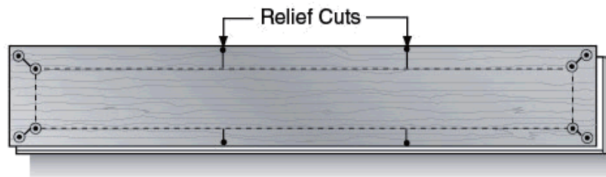
## Flooring repair instructions

A damaged board in the middle of the floor doesn't require disassembling the whole floor. You can fix it by cutting that single damaged board out and replacing it with a new one.

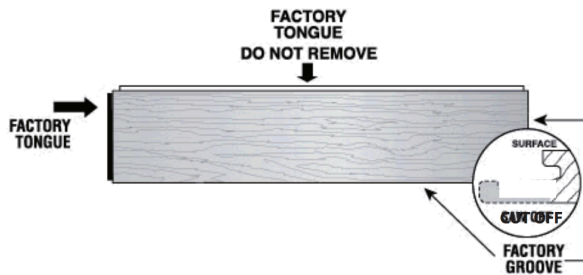
**Things you'll need:** pencil, straightedge, plunge saw, chisel, screwdriver, utility blade, premium wood adhesive, weights (approximately 40kg).

### Instructions:

- Mark damaged board 1-1/2" / 3.81cm from ends and sides. Drill 3/16" / 4.76 mm holes in corners and at relief cuts.



- Set saw depth to board thickness. Cut along lines and remove centre section. Make relief cuts using drilled holes as visible stop.
- Carefully lift and pull centre length cut first, then work into corners to remove end pieces last.
- Vacuum the area from any debris and dust.
- Using a saw, prepare replacement board by removing bottom of groove on end and side (see drawing below).



- Apply a thin bead of glue to the tongues of the remaining planks on the floor surrounding the plank being replaced.
- Hold the board at a 45-degree angle. Slip the tongue that is still present into the groove at one end of the hole. Gently lower the board into place in the hole. Be sure not to get any excess glue on the surface of the planks. If some glue does get on surface, wipe it off and clean immediately following glue manufacturer's instructions.
- Weigh the board down and allow the glue to dry for at least 48 hours.